

Beyond the glass ceiling: Barriers for Women to Positions of Power in the Bahraini Banking Industry

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Despite a seemingly remarkable progress on career advancement women remain underdressed in the highest leadership positions in the Kingdom of Bahrain.

The Glass Ceiling

Is a notion used to describe the invisible barrier in front of women seeking to move up organizational hierarchies.

This phenomenon is responsible for the scarcity of women holding leadership and senior management positions in many areas, but particularly in business

Evidence supporting existence of the problem



Insufficient knowledge about the experience of women in Dank's leadership in Bahrain (Metcalfe, 2008).

The current literature review didn't address the issue of women's under representation at the finance sector by combining 3 different level of barriers and show their effect on the glass ceiling in the context of Bahrain.

Exclusion of women from leadership roles impacts negatively on productively militates against a diverse workplace (Noble & Moore 2006).

The research arguments up to date have not sufficiently covered and independently analysed the barriers faced by women in non – western countries that are culturally influenced by Islamic values.

Glass Ceiling is costly in terms of turnover costs as qualified women leave organizations (Bastida and Moscoso, 2015).



Explore the effect of the glass ceiling in the banking sector by tackling the barriers to women's from multiple environmental levels: **Organization barriers** (i.e. mess level), **societal barriers** (i.e. macro level) and **individual barriers** (i.e. micro level).

To explore:

- How women conceptualise the effect of the glass ceiling.
- how they perceive it.
- what could be the resolutions in the shape of coping mechanisms to eliminate the barriers and empower women reach senior executive positions in the finance sector.



The purpose of the *qualitative study* was to *explore* the lived experiences of *37 women managers* in the *banks*. In order to understand the factors they perceived to be contributors or barriers to women's career advancement to senior executive positions.

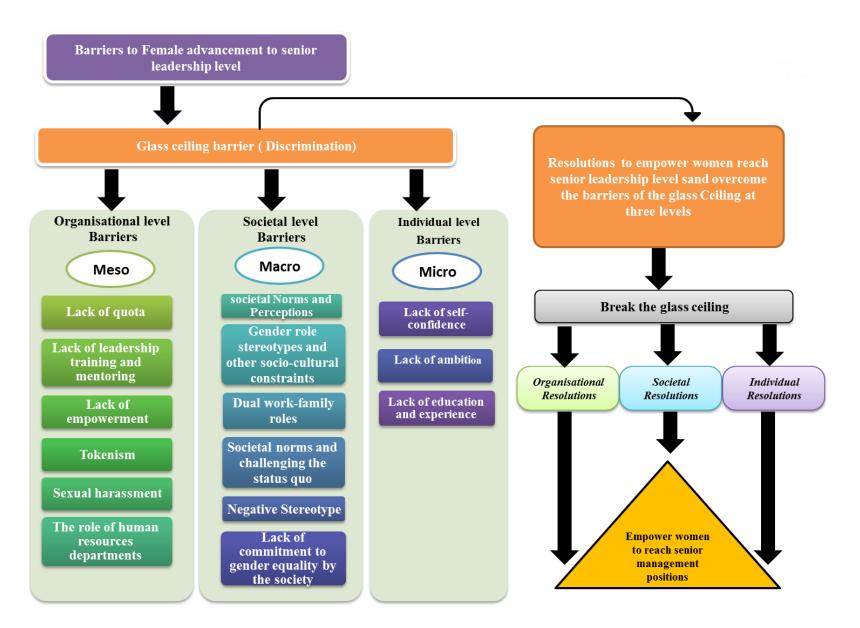


Theories explored to understand/ perpetuate the Glass ceiling phenomenon



- **Glass Cliff Theory:** Extending the metaphor of the glass ceiling, the phenomenon describes whereby women are more likely to be found in leadership positions that are associated with a greater risk of failure and criticism.
- The Golden Halo: Presents in many aspects of organizational behavior, and refers to the cognitive bias which people display when they express a preference for men in recruitment.
- Sticky Floors: Women stagnation long time tat one position.
- **Tokenism theory** Very few members of a disadvantaged group are accepted into positions usually reserved for members of the advantaged group
- **Discrimination Theory:** is the behavior or actions, usually negative, towards an individual or group of people, especially on the basis of sex/race/social class.
- Racial discrimination
- Age discrimination
- Gender Discrimination
- •
- **Gender roles stereotyping :**socially constructed discourses that surround the perceived biologically-produced responsibilities that women bear towards their children and family life. And men are leaders 'breadwinner'
- **Role Congruity Theory:**(a) perceiving women less favorably than men as potential occupants of leadership roles and (b) evaluating behavior that fulfills the prescriptions of a leader role less favorably when it is enacted by a woman.
- **Family-work conflict** : The role pressures from work and family domains are mutually incompatible.
- Gender Differences in Leadership styles : men are agentic, and women are communal

Empirical finding from the literature review regarding the barriers western women encounter to reach senior management level





1. What barriers are faced by Bahraini women managers in their career progression to reaching senior management positions?

2. How do women perceive the barriers to their career progression in reaching senior management positions?

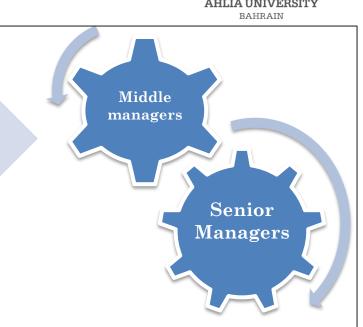
3. What types of coping mechanisms could be implemented to eliminate the barriers that hinder women from achieving top management positions?

The Problem Statement



SAMPLING ·4 Int

- 4 National Banks
- •4 International Banks
- •4 Islamic banks



participants selection

- 52 purposively selected women received invitation to participate.
- 40 relies were received ,12 were declined
- 37 women participated in the final study:
 - -17 senior managers
 - 20 middle level managers

Data Management – Manual



- Free coding
- Searching for schemata
- the software is less useful in terms of addressing issues of validity and reliability in the thematic ideas that emerge during the data analysis process and this is due to the fluid and creative way in which these themes emerge.
- NVivo is less useful simply because of the type of searching it is capable of doing.



Findings from Research Question 1: The organisational Level barrier

Barriers Level	Main Theme	Sub-Themes
	Flawed application of organizational	Lack of leadership training and mentorship programs
	laws and policies	Lack of quota
	Lack of Autonomy	Lack of women role models
		Disempowerment
		Lack of confidence in women's
organizational		performance
		Bias and discrimination
Barrier		Unfairness in judging women
		Favoritism towards men over women
(meso level)		Ageism against women
	Intra-organizational	Stagnation
	Intra-organizational	Limited promotions given to women
		lack of trust in women's ability(mistrust)
		Religious dogma
		The feeling of indignity by males
		working under female managers
		Appointing Token women



Findings from Research Question 1: The Societal Level barrier



Barriers Level	Main Theme	Sub-Themes
Societal Barrier	Societal Norms and Perceptions	Stereotyping Religious dogma
(macro level)		Clash of cultural values



Findings from Research Question 1: The Individual Level barrier

Barriers Level	Main Theme	Sub-Themes
	Individual limitation	Uncertainty
		Disempowerment
		Diffidence
		Less career orientation
		Incompetence
Individual Barrier (Micro level)		Dependence
		Lack of education and mentorship
		lack of experience
	Hesitancy and Fear	Fear of failure in reaching leadership
		positions
		Fear of being blamed and guilt
		Fear of commitment
		Fear of risk taking
		Anxiety over work life balance
		Fear of losing job



Findings from Research Question 2: Dealing with the barrier of women's career progression

Barriers Level	Main Theme	Sub-Themes
organizational, Societal,	Autonomy	Resistance to heteronomy
		Overcome barriers by
		empowerment
Individual, Barrier		Recognise the existence of
	Acquiescence	a glass ceiling.
		Submission to the norms



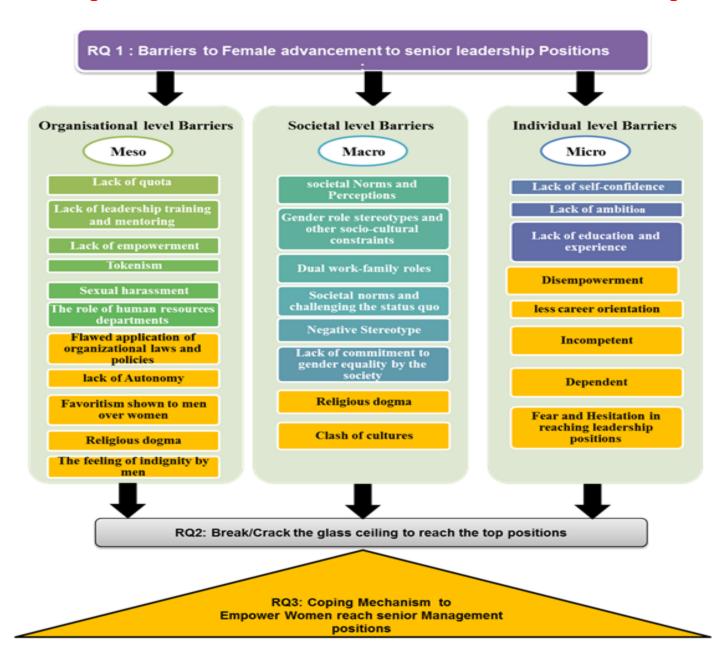
Findings from Research Question 3: The proposed resolutions to overcome the Barriers to women's career

Barriers Level	Main Theme	Sub-Themes
Organizational, Societal, Individual, Barrier	Competence	Training, Mentorship and Sponsorship
		Networking
		Role models
		Diversity and Inclusion
		Quotas
	Norms and customs	Media
		(a) Overcome stereotyping barrier:
		(a) Overcome Religious dogma barrier:
		(a) Overcome Heteronomy barrier:
	Self- Improvement	Self-control
		Build Self-confidence
		Education
		Ambition
		Entrepreneurship

Key Findings from the data collection

Organisational level Barriers	Societal level Barriers	Individual level Barriers
flawed application of organisational laws and policies	Religious dogma	Individual level Barriers
lack of Autonomy		Disempowerment
Lack of Autonomy vs.		less career orientation
(Heteronomy)	Clash of cultures	Incompetent
Religious dogma		Dependent
		Fear and Hesitation in
The feeling of indignity by men		reaching leadership
		positions

Data collection finding of the Barriers Bahraini women encounter to reach senior management level







- Societal pressure and cultural norms continue to suppress women in the Bahraini banking sector.
- Informal network are essential sources for reaching top positions in the Bahraini banking sector.
- <u>Religious dogma</u> is a major drawback for women's career progression.





- The Glass Ceiling experience is slightly different in other contexts/ geographical locations:
- The western women visualize the glass-ceiling barrier as an *illusion*, although reaching top positions could be impossible for them, however they can see the top positions through the transparent ceiling and *women have an illusion to reach the top* positions but the barriers limit them to reach.

Coining "*draw bridge*"

- The glass ceiling is experienced differently in Bahrain than other contexts due the influence of the societal norms and cultures on women's mobility.
- It is coined in this study as a "<u>draw bridge</u>" which means despite the existence of the glass ceiling once women break through the barriers women cant reach seniority and the door close once they reach seniority.





Research Key Contributions



Similarities and Differences between the glass ceiling in Western and non-western cultures

- The nature of the Bahraini society is formed by the norms, customs, traditions, and practices in the society and is completely effected by the Islamic values.
- Patriarchy is a social system where the male members own the primary moral authority, and the privilege to lead over women in terms of the social norms and practices

Limitation



- Bahrain is a *metropolitan country*, limiting the data influence in rural settings.
- The study method may have left some *concerns for bias* and effect for both (the researcher and the participants).
- *Time constrain* for the for the interviews.
- The finding may not be *transferable to other location*
- Lack of gathering data from male managers limiting the study to be only limited for women's views.

Recommendation



- Re-evaluation of laws and policies gender wise in the Kingdom of Bahrain regarding promotions considering women during maternity leave as redundant.
- Women should make time for *formal and informal network*.
- Bank's should diversify their seniority positions since the banks *clients are not homogenous*, and enforce and implement *policies* consider women's *dual responsibility*.
- The Bahraini society shouldn't be a victim of fake norms and perceptions regarding women's stereotypical roles.

